

The Cost of Manual Engineering in WMS Implementations: Why AI is the Future

By Rajesh Madhavan, CEO – eSoftLabs | Head – R&D, AI

Executive Summary

Warehouse Management Systems (WMS) are critical to the functioning of modern supply chains, yet their implementation and ongoing optimization remain highly complex. Traditional engineering practices are heavily manual—dependent on scarce experts, burdened with repetitive tasks, and prone to human error.

This manual approach leads to delays, cost overruns, compliance gaps, and missed opportunities. As global supply chains become more regulated and competitive, the need for a faster, more reliable, and cost-efficient approach has never been greater.

AI-driven automation platforms like **Veda** present the solution. By automating CRs, technical specifications, test cases, and compliance documentation, organizations can cut costs, improve speed, and achieve audit readiness with confidence.

The True Cost of Manual Engineering

1. Time Delays → Project Overruns

- Manual CR processing and documentation stretches timelines by weeks or months.
- Delayed go-lives affect supply chain performance directly.

2. Human Errors → Rework Cycles

- Inconsistent specs, missing test cases, and misaligned documentation lead to rework.
- This adds hidden costs that compound as projects scale.

3. Compliance Risks → Financial & Reputational Exposure

- Inregulated industries (Pharma, BFSI, Healthcare), incomplete documentation can trigger audits, penalties, or delays in certification.

4. Resource Dependency → Cost Escalation

- Expert consultants are expensive and hard to scale across geographies.
- Organizations face “knowledge concentration risk” when a handful of experts leave.

Traditional vs. AI-Driven Models

• Traditional Model

- Sequential, manual handovers between analysts, developers, and QA.
- Knowledge stored in silos, not reusable.
- High reliance on tribal knowledge.

• AI-Driven Model

- CR - Spec - Test - Compliance flow automated.
- Consistency and standardization across all documents.
- Scalable — can process hundreds of CRs simultaneously.



The ROI of AI-Driven Engineering

- **Reduced Cycle Time:** 50–80% faster from CR to deployment.
- **Lower Cost per CR:** Automation reduces expert hours needed.
- **Improved Compliance Readiness:** Every CR automatically mapped to compliance docs.
- **Higher Scalability:** Teams can handle more CRs with the same resources.

How Veda Fits

- **Platformized Approach:** A reusable engine for all CRs, upgrades, and rollouts.
- **Context-Aware:** Designed specifically for Infios/Koerber WMS.
- **Pay-per-Use or Subscription:** Flexible pricing aligned to business scale.
- **Enterprise-Ready:** Works across geographies and regulated industries.

Case Examples

1. Global Pharma Manufacturer– Compliance Upgrade

- **Challenge:** 300+ CRs for a compliance upgrade, manual approach estimated 9–12 months.
- **With Veda:** Automated specs + test cases + compliance docs completed in 10 weeks.
- **Result:** 70% reduction in time, significant consultant cost savings, full audit readiness.

2. Insurance Provider– Disaster Recovery & Compliance (BFSI)

- **Challenge:** The insurer needed to update its WMS processes for disaster recovery planning, requiring 90+ CRs and associated test cases across three global data centers. Manual test case generation alone was estimated at 4 months.
- **With Veda:** Automated test case creation linked directly to CRs, ensuring 100% coverage. Compliance documentation (for data integrity and operational continuity) was generated in parallel.
- **Result:** Test cycle reduced by 70%, CR-to-compliance traceability ensured, compliance audit passed without additional rework.

3. 3PL Provider– Global Rollout Across Warehouses

- **Challenge:** A multinational 3PL provider had to roll out upgrades across 25 warehouses in 8 countries. Manual CR handling led to inconsistencies in documentation and delays in go-lives.
- **With Veda:** Standardized CR-to-spec and compliance documentation generated in parallel across all regions, ensuring uniformity. Test cases auto-created for each warehouse's local process variations.
- **Result:** Consistent documentation across geographies, rollout completed in half the projected time, reduced dependency on regional WMS consultants.



Conclusion & Call to Action

Manual engineering in WMS is no longer sustainable—it is too costly, too slow, and too risky. AI-driven automation is the clear alternative, delivering faster, cheaper, and more reliable outcomes.

With **Veda**, enterprises gain a future-proof way to engineer WMS projects, reduce costs, and ensure compliance.

** Download the ROI framework or request a demo to see how Veda can transform your WMS projects.*



Rajesh Madhavan

CEO, eSoftLabs

Head – R&D, AI

